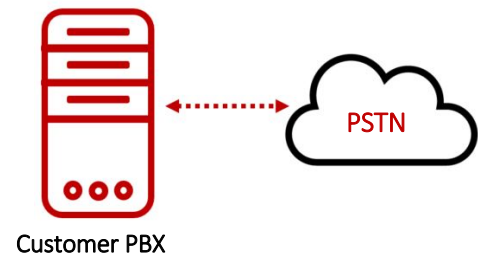


Complete Communications helps water services company benefit from cloud-based phone service while leveraging non-IP PBX

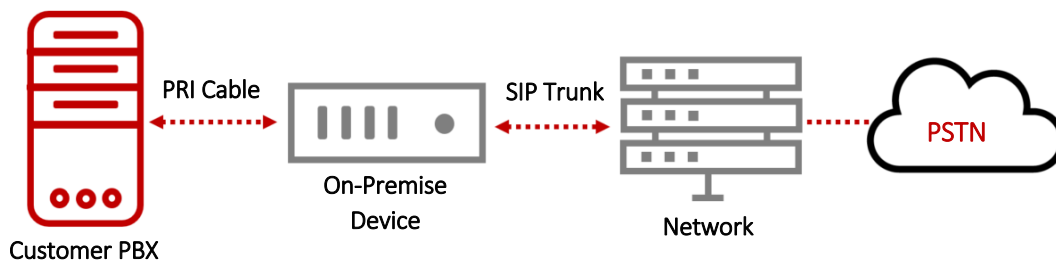
The Challenge

A large water and wastewater utility company was in the process of moving the location of one of their offices. They ran into difficulties with moving their phone system when their incumbent carrier was not able to accommodate their time frame and install a PRI circuit in their new location until 6 weeks after their move was completed. With communications being mission-critical to their business operations, the company turned to Complete for a better solution.








Complete Communications Solution

Using easy-to-install on-premise TDM conversion device, the company was able to connect to a highly-available voice network. This allowed the company to leverage their existing PBX to enable SIP trunking and benefit from cloud-based phone service. Complete Communications had service up and running in six days and the company was able to make phone calls using their existing phone system before boxes were even unpacked. This solution also helps position the company for a future move to cloud communications.



Solution Features & Benefits

-  Speedy deployment and turn up of service
-  Protect current investments by leveraging existing equipment—no equipment upgrades or retirement required
-  30-50% savings over traditional telecom service
-  Easily scale service as business needs change
-  Ensure business continuity with redundant connectivity, network-based routing, and automatic failovers